

PRINCIPLES OF SERVICE DELIVERY

Te Whare Whakaaruru

is underpinned by the following Te Tahuhu principles;

- **Service users are central to the system and will be active partners in systems planning, development and service delivery**
- **Recovery is the central goal of all services and supports**
- **Whanau Ora and Responsiveness to Maori especially around the development and establishment of Kaupapa Maori services**
- **People in service users' support networks are essential**
- **Services are responsive to the individual needs and preferences of service users**
- **High quality services are outcome-focused, underpinned by continuous improvement and are based on evidence and best practice**
- **Well connected health and social services promote social inclusion and support service users to achieve optimal health outcomes**
- **Partnerships with other service providers are essential**