



**Work and Income**  
Te Hiranga Tangata

*A service of the Ministry of Social Development*

Work and Income administers a number of benefits and grants as well as temporary assistance or additional income. Work and Income also provides work search support and in-work support.

In-work support assists people to stay in employment by helping them resolve issues. This could include helping them arrange childcare, managing finances, liaising with their employer, transport to work or any other barriers a person may face.

Employers can also access a range of services and grants to assist them in finding, training and supporting staff through work experience and wage subsidies.

For details call 0800 559 009

[www.workandincome.govt.nz](http://www.workandincome.govt.nz)

## How we can help

### JOB preparation and looking for Work

Work and Income has access to employment and training assistance for people with ill health or disabled people. There are also programmes for longer-term job seekers who have a disability.

### Employment co-ordinators

Employment co-ordinators provide work brokerage services and co-ordinate support services to people with ill health and disabled people.

They link people to appropriate services and agencies that provide specialised support to people already in work and moving into work and match people to job opportunities according to need and suitability,

Employment co-ordinators promote what people can do and focus on people's skills and abilities rather than their lack of recent work experience, ill health and/or disability.

### In2work

Clients develop a Job Seeker Agreement and careers advice and receive support and assistance with CVs, preparing for interviews, job search, preparing for work, and in-work support

Work and Income helps by matching clients to vacancies, community work or training programmes as well as promoting clients to employers.

Work and Income also offers targeted assistance to people who are more likely to have greater problems in relation to employment. Clients may also be able to get a Transition to Work Grant to help with some of the costs associated with starting a new job.

### Straight 2 Work

Straight 2 Work programmes provide skills training for all working age clients, including disabled people or people with ill health. The programmes are developed for industry - by industry and work with clients in training, job placement, career support and career planning

### **PATHS – Providing access to Health Solutions    Tele    06 9686647**

A joint service undertaken by Work and Income, Taranaki District Health Board and Webhealth Access to health services to assist in gaining employment

### **Self Employment – Enterprise Allowance and Grant**

Enterprise allowance is a start-up allowance which is paid to people who are receiving some form of government assistance and are at risk of being long term unemployed who want to start their own business. It is an allowance to help cash flow for up to a year while the business gets off the ground. It is used for initial start up costs such as stock, equipment, rent or power, and to live on while establishing a business.

### **Employer Subsidies - Skills investment subsidy**

Skills Investment Subsidy is a subsidy paid to an employer for wages and/or to pay for training so people can get the skills they need to do the job. The subsidy can be paid for a maximum of 52 weeks.

### **Employer Subsidies - Taskforce Green**

Taskforce Green is a subsidy paid to an employer for wages and/or training for up to 26 weeks so people can participate in project-based work. It provides opportunities for people who are not yet work-ready to train and develop work skills.

### **Some tips for dealing with Work and Income**

1. Use the **0800 helpline** (0800 559 009) for information, making appointments and requesting forms.
2. You can take a **support person** – such as a friend, family member, advocate or support worker.
3. Ask what **information you should bring** with you to your Work and Income appointment. This might include:

*Your identity*

*(e.g. birth certificate, passport, driver's licence and/or Community Services Card)*

*Your bank account and IRD number number(s)*

*Your costs and expenses*

*(e.g. rent, mortgage medical costs, power and transport costs)*

4. It is a good idea to **write down** the things you want to know before your appointment.
5. **Keep a file** of all your correspondence with Work and Income and copies of all notes and forms.

#### **Contact:**

New Plymouth Service Centre - Duncan Dovico House, 60 Gill Street

Waitara Service Centre - 25 Queen Street

Stratford Service Centre - 208 Broadway

Hawera Service Centre - 15 Union Street

**Phone 0800 559 009**

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